

Prashant Kandukuri

VP, Digital Solutions
Alorica

Prashant Kandukuri heads the Digital Solutions team at Alorica. He is responsible for developing and implementing digital solutions that deliver better business outcomes for our customers. He is also responsible for driving our digital transformation strategy, go-to-market efforts and enhancing our digital offerings portfolio with NextGen technologies.

Prashant has over 22 years of proven experience in the Business Process Services industry, defining and driving core operations, strategy, business development, and sales globally. He is adept at Business Transformation delivering enhanced digital customer experiences.

Prior to joining to Alorica, he was with Cognizant for 14 years, where he profitably managed and grew a 150M+ P&L, drove business strategy for Insurance and Life sciences customers, and engaged with industry thought leaders.

Prashant holds a Bachelor's degree in Mechanical Engineering from Osmania University, a post-graduate degree from the Institute of Management Development and Research, and is a certified Six Sigma Master Black Belt.